

Mileage & Travel Policy for Mobile Services

Mobile lymphatic drainage and Post-Op RN aftercare visits are available at no extra charge for clients who reside within a 15-mile radius of Conyers, GA in the early at-home recovery phase, up to 3 weeks post-op. After 21 days, these services are to be scheduled onsite at LavishCare SPA.

Based on the number of miles greater than 15 miles of Conyers, mobile services will be considered Extended Mileage or Long-Distance Travel. We round up or down to the nearest tenth of a mile. The cutoff for mobile services is a 50-mile radius of Conyers, GA.

Extended Mileage: The extended coverage area is 16-30 miles of Conyers, GA. An Extended Mileage Fee of \$0.75 per mile (\$1.50 roundtrip mile) will apply.

Example 1: A client lives 16.5 miles from Conyers - rounded up to 17. ($17-15 = 2$ miles \times \$1.50)
Extended Mileage Fee = \$3.00 per trip for 2 miles outside of the normal coverage area.

Example 2: A client lives 30.2 miles from Conyers - rounded down to 30. ($30-15 = 15$ miles \times \$1.50)
Extended Mileage Fee = \$22.50 per trip for 15 miles outside of normal coverage area.

Long-Distance Travel: We will travel up to 50 miles, one way. The long-distance travel area is 31-50 miles of Conyers. A \$50 Travel Fee, plus the Extended Mileage Fee of \$1.50 per r/t mile will apply.

Example 1: A client lives 31.2 miles from Conyers - rounded down to 31. ($31-15 = 16$ miles \times \$1.50)
Travel Fee \$50 + Extended Mileage Fee of \$24 for 16 miles outside of normal coverage area
Total for Extended Mileage and Travel = \$50 (One time) + \$24 per trip

Example 2: A client lives 49.7 miles from Conyers - rounded up to 50. ($50-15 = 35$ miles \times \$1.50)
Travel Fee \$50 + Extended Mileage Fee of \$52.50 for 35 miles outside of normal coverage area
Total for Extended Mileage and Travel = \$50 (One time) + \$52.50 per trip

Mileage and travel fees are not included in the cost of services. These fees will be sent in a separate invoice and are due no later than 24 hours prior to the first appointment. It will be at the discretion of LavishCare SPA to accept late travel fees and grant mobile privileges.

If mileage/travel fees are unpaid within 24 hours of the first appointment, the following will occur:

- Service type will be converted to in-spa.
- Mobile reservations will be canceled.
- The client will be scheduled for in-spa services.
- The client will be issued spa credit for the difference in cost of mobile and in-spa services.

If client wishes to cancel, late cancellation fees apply, as follows:

- \$50 for individual mobile services
- \$250 for mobile packages

Revised: 01/16/2024

